Atlas Translation Service (ATS)
American Translators Association
Corporate Member since 2000
Membership No. 223006
translations@atlaspvs.com

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Due to the unique and indivisible nature of translation and service-related tasks, NO REFUNDS OR CANCELLATIONS can or will be issued. Once fees are paid and we start the process it cannot be reversed or stopped. Consequently, we cannot refund fees under any circumstances.

The certified translations are mostly done off of poorly written/printed documents in other languages! To avoid an irreversible problem, check your document(s) carefully for the preferred spelling of names, correct dates, and numbers, Etc., before submitting the translated document to any authority or taking further action involving the translation. Please take notice that we cannot and will not modify dates of birth, marriage, or death to equal your foreign documents or to reflect/resemble the data in your other English documents, or vice versa! Although we employ great care and documents are spell checked and proofread, occasionally, discrepancies and misspellings do happen. In such a case, if brought to our attention within thirty (30) days from the project completion date, we will correct, amend, modify, or at our sole discretion replace any document generated, prepared, notarized, modified or translated by ATS containing a typographic error, misspelling, omission, or an inadvertent translation error. Without exception, the original documents generated by ATS are required and must be returned for correction or changes. All changes, corrections, or modifications must be requested together in one batch and simultaneously. We will not correct or modify any delivered translation more than once without a service fee. After thirty 30 days, even if a mistake is discovered, a regular "certified copy" preparation fee will be charged to access our archives. Stylistic changes are not considered mistakes and, if accepted, will incur additional charges.

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Notice: Documents (originals and documents prepared by ATS) must be picked up within one (1) year from above date. We accept no responsibility for loss or destruction of any document left at Atlas beyond one year.

① Where applicable, and depending on the type and category of service, or if fees are to be paid/advanced to third parties on behalf of our clients, sales tax and/or finance charges will be added.

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The charges on your credit card statement will appear as **"ATLAS SERVICES 800-545-5599"**

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